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# JOSEPH D FASULO

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## Professional Summary

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Talented IT executive with first-rate skills in directing full life cycles for complex network and system development programs and initiatives. Proven ability to deliver substantial revenue, productivity, and quality improvements through well-managed, on-time projects. Consensus builder; skillfully participate with diverse, high-performance development teams in achieving client objectives. Collaborate with clients and senior-level management in developing and defining system, network and software architecture; outstanding ability to gather and translate complex user requirements into practical, cost-effective technical solutions.

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## Core Qualifications

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- IT Operations Management
  - Technical Team Leadership
  - IT Project Management
  - Vendor Management
  - Contract Negotiations
  - Desktop Technology
  - Business Continuity Planning
  - Systems Implementation
  - Network / VOIP Technologies
  - Network Penetration Testing
  - Vulnerability Management
  - Technical Support
  - IT Governance
  - Recovery Planning
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## Experience

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**Information Technology Consultant** **11/2011 to Current**  
**FASULO.biz, LLC** **Hollywood, FL**

- Information Technology Consultant / Home based Small Business Owner

**Vice President, Information Technology** **04/2012 to 04/2014**  
**OptimumBank** **Ft Lauderdale, FL**

- Managed all facets of banking technology, including design, implementation and support.
- Oversaw multi-branch core banking infrastructures, technology and facilities management, and network penetration testing, review and remediation.
- Handled NOC, Helpdesk and field service team management.
- Performed all aspects of business continuity planning and disaster recovery preparedness.
- Directed off-site data center and co-location implementation, support and testing.
- Supervised building operations, Web design, development and support, and vendor management.
- Hired new outsourced technology vendor for yearly savings of approximately \$40K.
- Upgraded network infrastructure, WANs, LANs and premise wiring at all four bank branches and co-location
- BCP facility, in addition to all physical server hardware; implemented virtual application servers.
- Converted desktops and core banking applications required from Windows XP to Windows 7.
- Implemented new ATT unmanaged MPLS and new Comcast Metro-E circuits with upgraded bandwidth between branches and co-location facility.
- Conducted negotiations to secure higher bandwidth at lower cost. Reduced monthly costs from \$21K to \$8K.
- Converted Cloud-based e-vault backup system to Microsoft DPM solution with replication to BCP co-location facility, saving bank approximately \$18K per year.

**Vice President, Regional Technology Manager** **05/1985 to 11/2011**  
**Goldman Sachs** **Miami, FL**

- Implemented and provided support of LAN / WAN and networked PCs, supporting traders and client financial analysts with thousands of transactions daily.
- Ensured dedicated end-user support of trading floor technologies, including market data.
- Supported all critical infrastructures from building point of entry to trading desks.
- Provided support for multiple expansion projects, growing small suites into full floor offices.

- Directed build out of new office in Atlanta and West Palm Beach.
- Ensured comprehensive support of all technology and facilities management of South Florida offices.
- Expanded dedicated and centralized working model to include U.S. regional offices.
- Assisted in hiring and training new employees for placement in each U.S. regional office.
- Played key role in development of single virtual team responsible for supporting rollouts, upgrades and expansion projects, resulting in significant savings by eliminating need to hire vendors and consultants.
- Reviewed contracts and negotiated with vendors to secure best pricing and achieve optimal savings.

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### Education

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#### Diploma: Electronic Technician

DeVry Technical Institute

**1984**

Woodbridge, NJ, USA

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### Certification Training

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- Cisco Unified Call Manager (CUCM) Administration
  - Cisco Certified Network Associate (CCNA) Administration
  - Citrix Presentation Server 4.0 Administration
  - Microsoft XP Administration
  - Microsoft NT Administration
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### Technical Skills

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- Microsoft Server 2003, 2008, 2012, Exchange Server 2010, Active Directory
- Microsoft Windows Desktop Operating Systems (NT, W2K, XP, Win7, Win8)
- Virtualization Technologies such as Hyper-V, Citrix, VMware
- Remote Access via BOMGAR, GoToMyPC, MS RDP
- Telecom VOIP Phone systems (ShoreTel Director, Cisco Call Manager)
- Server and Desktop Hardware (Dell, HP, Compaq)
- EVAULT Bare Metal Cloud Server Backups
- Microsoft DPM, HP Storage Works iSCSI SAN Replication
- Verint Nextiva Video Security DVR Systems Administration
- Cisco, Dell SonicWall, Fortinet, Fortigate Firewalls
- Cisco Routers and Switches
- FISERV Cleartouch Core Banking
- Qualys Guard Vulnerability Management
- GFI Enterprise-Wide Vipre Antivirus, Endpoint Security, Lan Guard, Events Manager
- Network monitoring via WhatsUpGold and SolarWinds Engineers Toolset